



Administrative Services

Meade Electric Company, Inc.
Hammond District
Attn: Ron Wyller
1825 Summer Street
Hammond, Indiana 46320

Dear Ron,


As you know, Purdue Calumet has enjoyed a long working relationship with Meade Electric. It was never more critical to have a solid partnership than the evening of July 21, 2001 when the north end of campus lost power. A call for assistance was placed around 10:30 p.m. Saturday and within 30 minutes Tom Nichol responded with support from Ancil Schilling and Jason Farry. **Outstanding response time!** They identified and isolated the problem and began developing a plan.

It was agreed to reconvene at campus Sunday morning and Tom immediately began chasing down critical repair parts (15Kv splice kits) and calling for additional support. Ron Church was first to respond with eventual support from Larry Gifford, Phil Nomanson, Robert Sittima and Mike Arrigo. **What an outstanding team of professionals!** I can't say enough about how they conducted themselves, their business and their interactions with university staff.

Although power was not restored until early Monday afternoon it was not because of a lack of effort. Eighteen (18) hours of intense effort was spent Sunday working on asphalt with a heat index of 108 degrees not to mention an intense thunderstorm late Sunday afternoon. I think Meade should adopt the mail service creed.... Neither sleet, nor rain nor dark of night will deter Meade from its responsibility!

Monday morning saw the TEAM reassembling at 7:00 a.m. (after just a few hours of sleep) to begin "testing" the integrity of the system. Data was collected and analyzed and the decision was made at 1:00 p.m. Monday to reenergize. As expected, the repairs were perfect and the campus began resuming normal operations. Tom and Ron truly owned the problem...so much so that they stayed until mid-afternoon to ensure that all systems were "go".

Ron, please extend my sincere gratitude and that of Purdue Calumet's to Tom, Ron, Jason, Ancil, Larry, Phil, Bob and Mike for their work. If the rest of the team at Meade is like them you certainly have an exemplary organization.

Sincerely,

Michael Kull
Assistant Vice Chancellor
Administrative Services

cc: Steve Gyure (Director of Facilities Maintenance, Operations and Utilities)
Gary Greiner (Associate Director of Facilities Maintenance and Operations)