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Naperville, Illinois 60563
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March 12, 2009

To: Meade Electric

Fr: Gloria Bochenski
President
Abbey Travel Ltd.

Re: Light Repairs in Parking Lot

Gentlemen:

Being in the service industry for over 35 years, my standards and expectations are set very high when receiving service from other vendors. It was my pleasure to have received professional electrical services from the Meade staff.

We sought your assistance when our parking lot lights were not functioning properly. The "gentlemen" who came to our rescue were polite, professional, and personable in dealing with us regarding the repairs.

So often, we don't take the time to identify outstanding service. I certainly appreciate when a customer let's us know we're doing a great job for them, and I wanted to do the same for those men. I am sorry I did not get their names to single them out, however, our invoice # is 640217 with job details.

Sincerely,


Gloria Bochenski

President
Abbey Travel Ltd.
Wehrli Travel Ltd.